

SERVICE BRIEF FOR **HANDS-ON REMEDIATION**



Lodestone's Hands-On Remediation helps you recover quickly and securely from a security incident such as ransomware. Beyond considerations like data loss, a security incident can cost businesses large sums of money as a result of business disruptions alone. In some cases, even if restoration initially appears successful, if not sufficiently thorough, the security incident may recur or be followed by another incident.

Our experts work with your personnel to develop a plan to restore business-critical functions and help you bounce back after an incident with minimal downtime. We identify the most effective strategies for your unique operations that will reduce the chances of recurrence.

BENEFITS

- Minimizing impact to your staff, IT personnel, or remote managed service provider (MSP) with expert restoration.
- Rebuilding from backups or reimplementing network services as they were or with new cloud transitions or integrations for additional security.
- Integration with incident response efforts to bring affected systems back online as quickly and safely as possible once they have been verified clean by our experts.

OVERVIEW

Lodestone's Hands-On Remediation gives you the peace of mind of restoring your business' function with minimal impact and maximum security. Our engineers work alongside your personnel to restore and rebuild your networks, including implementing additional safety measures such as cloud configurations as desired.

The information gathered is compiled into a restoration plan or report that empowers you to confidently bounce back from a security incident. With expert recommendations, we help your company ensure its successful recovery and prevent recurrence.

WHY LODESTONE

Lodestone is a global cybersecurity firm committed to helping clients prevent, investigate, and prepare for security incidents. It was built from the ground up to offer an innovative, behavior-based approach to proactive cybersecurity and digital forensics and incident response (DFIR). We are comprised of top investigative talent and offensive security experts from several of the world's largest cybersecurity firms, as well as military veterans and former members of national security organizations, including the Federal Bureau of Investigation (FBI) and the National Security Agency (NSA). We combine this expertise with our unique understanding of legal requirements through our relationship with our parent company, Beazley, which has been at the forefront of cyber insurance for over a decade. Through this relationship, Lodestone has developed a unique understanding of the intersection between insurance and cybersecurity while preventing, preparing for, and responding to some of the toughest security challenges that industries face today.

Compliance

Since its founding as a subsidiary of Beazley in 2017, Lodestone has offered its customers insight into both cybersecurity and the cyber insurance industry. We help companies align and stay compliant with cyber insurance coverage requirements. In addition, we offer discounts to channel partners to form long-term relationships.

Security Focus

Lodestone's experts live and breathe cybersecurity and are committed to helping customers face some of the biggest challenges of their careers. We do not sell vendor security products – our offerings are purely service-focused, and any third-party tools we recommend are the product of genuine, vendor-agnostic, and tested endorsement, not business deals.

Expertise

Lodestone's approach to Incident Response is to have the top cybersecurity experts in the world, as the lead, and as the touchpoint, when responding to cybersecurity incidents. This is done with the backing of comprehensive, real-time threat intelligence to provide clients with protection across the life cycle of a potential security event or incident.

Tailored Approach

We understand the individual challenges of every situation and consider the human side of the equation, never taking a "one size fits all" approach. We blend design, threat intelligence, and technology with human insights to provide clients with the greatest cybersecurity advantage.

Threat Intelligence

Our deep understanding of threat actor tactics, techniques, and procedures (TTPs) is based on decades of experience in DFIR and the diligent gathering of threat intelligence from all possible sources.

Agility

Time is of the essence before, during, and after an intrusion. We stand ready to move in quickly and effectively at the first sign of an intrusion.

Team Experience

1000+
ENGAGEMENTS

200+ **YEARS**
COMBINED EXPERIENCE

50+
CERTIFICATIONS

Experts Unlike Anyone Else

EX- MILITARY
LAW ENFORCEMENT
INTELLIGENCE
TOP CYBER TECH
TOP CONSULTING
FORTUNE 100 ENTERPRISE

Global Presence - NA/Europe



METHODOLOGY

Lodestone's Hands-On Remediation includes a systematic approach to clearing and containing your network while restoring priority services and functions as quickly and safely as possible.

Lodestone employs a standard methodology that includes multiple phases:



- **Initial Response** - During the first phase of Lodestone's Hands-On Remediation, we work with you to determine the scope of the environment and identify the breadth of impact the incident has had on your environment. We determine your business objectives and primary concerns, along with what steps have been taken towards remediation before our arrival.
- **Evidence Collection** - Based on the understanding of the potential incident and your business needs, we collect all evidence deemed applicable and assist the incident response team with analysis to provide you with the critical answers you need. We use industry-standard tools and software to ensure that all evidence handling considerations are accounted for and address legal considerations.
- **Recovery** - We work closely with incident responders to restore your environment to a pre-incident operating state with a combination of backups, rebuilds, and configurations. Our experts develop and follow a step-by-step plan to bring your critical business functions back with efficiency and strategy.
- **Mitigation** - Lodestone experts work with you and incident responders to implement tailored controls that bolster containment efforts and prevent further disruption. We use information gleaned from the outcome of the investigation and our years of experience in restoration activities to strengthen your security posture and prevent recurrence.

DURATION AND DELIVERABLES

The delivery of Hands-On Remediation varies in duration based on the size of the environment and resources required as determined during the scoping process. It typically takes two to four weeks and can be delivered on-premises or remotely.

Lodestone will provide the following deliverables to you as part of the engagement:

- **Restoration Plan** - A high-level overview of the planned order of actions for remediating and restoring your environment, complete with a timeline on our plan to bring your network back into production.
- **Restoration Report** - A deep dive into the actions our experts performed as part of the individual steps of the restoration sequence. This may include individual device configurations, status reports, and detailed descriptions of data recovered or other relevant information.

Learn more at www.lodestone.com

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